

CONFIDENTIAL

NOT FOR PUBLIC INSPECTION

Five-Year Plan

Page 10



## C. Part 32 and Yearly Breakdown of Estimated Capital Expenditures Associated with the Projects and Operating Expenses

Appendix B included herein specifies the projects listed in Appendix A in terms of the Part 32 capital expenditures categories and in terms of the years in which the costs are expected to occur along with depreciation expense associated with the capital expenditures. In a separate section, the projected operating expenses are provided.

#### D. Determination of Reasonableness

In its *March 5, 2013 Order*, the Commission stated, "We encourage rate-of-return carriers to explain in their five-year plans what criteria the carrier will use to determine whether a request for broadband is reasonable and how the carrier will decide which areas are feasible to extend terrestrial broadband service to, and which areas are not feasible to serve with terrestrial technologies, given current funding levels." Mukluk Telephone Company, Inc. hereby responds to the Commission's invitation and provides the following:

None of the Mukluk Telephone Company exchanges are connected by roads and all are served by satellite backhaul facilities. All locations are able to support the broadband service level of 1Mbps downstream/256kpbs upstream. Nome and Shaktoolik both have microwave middle mile access but are not able to support the broadband service level because of cost prohibitive backhaul facilities<sup>15</sup>. Per the 3<sup>rd</sup> Order on Reconsideration the Federal Communications Commission has acknowledged this issue at Paragraph 46<sup>16</sup> and in reference to Five-Year Build Out Plans the March 5, 2013 Order FCC DA 13-332 at Paragraph 11<sup>17</sup>.

<sup>14</sup> March 5, 2013 Order at Para, 10.

<sup>15</sup> FCC 12-52 paras, 45-46

<sup>&</sup>lt;sup>16</sup> 46. We appreciate the concerns raised by the Alaska Rural Coalition and ACS that it may not be cost-effective to serve certain customers due to the high cost of backhaul. Rather than granting a blanket exemption of the broadband obligations established for rate-of-return companies in the USF/ICC Transformation Order, we clarify, as the Alaska Rural Coalition requests, that our current rules provide sufficient flexibility to take into account any unique circumstances that may impact the ability of rate-of-return companies to extend broadband to their customers, including backhaul costs. As the Coalition notes, rate-of-return carriers are required to provide service meeting the specified characteristics on reasonable request, which, the Commission explained in the Order, was an obligation similar to the voice deployment obligation many of those carriers were already subject to. This obligation, enforced in the first instance by the relevant ETC-designating authority (generally the state), permits these entities to take into account backhaul costs or other unique circumstances that may make it cost-prohibitive to extend service to

MTC continues to seek economically sound solutions to address the provisioning of required broadband speeds given the extremely high costs of middle mile.

particular customers, in Alaska or any other area. We intend to carefully monitor developments in this regard and will consider making further clarifications or revisions if necessary.

<sup>&</sup>lt;sup>17</sup> 11. The Bureau does not expect a rate-of-return carrier to plan to build out terrestrial wireline broadband service to all locations within its study area. The Commission has recognized that there are some areas of the country where it is cost prohibitive to extend broadband using terrestrial wireline technology, and that in some areas satellite or fixed wireless technologies may be more cost effective options to extend service.34 Indeed, we are aware anecdotally that rate-of-return carriers today use a mix of technologies to serve their customers.35 For that reason, we expect rate-of-return carriers to develop plans that reflect the cost characteristics of their service territories and current funding levels, setting forth what sort of broadband service build-out is reasonable over the five-year time period.

# CONFIDENTIAL NOT FOR PUBLIC INSPECTION

Study Area Code	
Study Area Name	
Company Contact Name	
Contact Telephone Numb	er
Contact Email Address	

613016	
Mukluk Telephone Company,	Inc.
Robert Dunn	
907-563-2003	
bdunn@telalaska.com	

Project	Project '	Year Areas	Population	Percent Voice	Percent Broadband
	2015	5			5
	201	5			
	201	5			
	201	5			
	2019	5			
	2019	5			
	201	5			

Study Area Code
Study Area Name
Company Contact Name
Contact Telephone Number
Contact Email Address

613016	
Mukluk Telephone Company, Inc.	
Robert Dunn	
907-563-2003	
bdunn@telalaska.com	

Project	Project Year	Areas	Population	Percent Voice	Percent Broadband
	2016	_			
	2016				
	2016				
	2016				

Study Area Code
Study Area Name
Company Contact Name
Contact Telephone Number
Contact Email Address

613016
Mukluk Telephone Company, Inc
Robert Dunn
907-563-2003
bdunn@telalaska.com

Project	Project Year	Areas	Population	Percent Voice	Percent Broadband
	2017				
	2017				
	2017				
	2017				
	2017				
	2017				

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Study Area Code	
Study Area Name	
Company Contact Name	
Contact Telephone Numb	er
Contact Email Address	

613016	
Mukluk Telephone Company, Inc.	
Robert Dunn	
907-563-2003	12009
bdunn@telalaska.com	

				Percent	Percent
Project	Project Year	Areas	Population	Voice	Broadband
	2018				
	2018				
	2018				
	2018				
	2018				
	2018				
	2018	ž			

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Study Area Code Study Area Name Company Contact Name Contact Telephone Number Contact Email Address

613016	
Mukluk Telephone Company, Inc.	
Robert Dunn	occurrie.
907-563-2003	
bdunn@telalaska.com	

Project	Project Year	Areas	Population	Percent Voice	Percent Broadband
	2019				
	2015				-
	2019				
	2019				
	2019				
	2019				
	2019				
	2019				
	2019				
	2019				

Study Area Code Study Area Name Company Contact Name Contact Telephone Number Contact Email Address

613016	
Mukluk Telephone Company, Inc.	7
Robert Dunn	
907-563-2003	
bdunn@telalaska.com	

Appendix B: 5-Year Proposed Capital Expenditures and Operating Expenses

Account	Description	2015	2016	2017	2018	2019	Total Projecte CapEx 2015-201				
2111 & 2121	Land & Building										
2112	Vehicles										
2114	Special Purpose Vehicles										
2116	Other Work Equipment										
2122-2124	Support Assets										
2210	Switching Equipment										
2232	Circuit Equipment										
2410	Cable & Wire Facilities										
1220	Materials & Supplies										
	Total Capital Expenditures										

	Regulated	Operating Ex	cpenditure (C	opex) Project	ions		
Account	Operating Expenses	2015	2016	2017	2017	2018	Total Projected OpEx 2015-201
6110-6410	Plant Specific Operations						
6530	Plant Nonspecific Operations						
6561	Depreciation and Amortization						
610-6620	<b>Customer Operations</b>						
711-6720	Corporate Operations						
	Total Operating Expenses						

Mukluk Telephone Company, Inc.

500: Service Quality Standards & Consumer Protection Rules Compliance

510: Mukluk Telephone Company, Inc certifies that it is in compliance with applicable consumer protection and service quality standards as set forth in Alaska Administrative Rules 3 AAC 53.450 and consumer protection rules as defined in 47 CFR Part 64 Subpart U, Customer Proprietary Network Information and the Federal Trade Commission Red Flag rules to prevent identity theft. A manual for each of those programs is in place and is part of the employees' handbook. Employee training is conducted and new hires are instructed on the programs as required by their job functions.

Mukluk Telephone Company, Inc.

600: Functionality in Emergency Situations

610: Mukluk Telephone Company, Inc certifies that it has and will continue to take steps to remain functional in emergency situations in compliance with requirements set forth in 47 CFR 54.202(a)(2).

Mukluk Telephone Company, Inc has twelve telecommunication local exchange serving areas. It uses (central office) switches from two different manufacturers (vendors) to provide the service. The manufacturers are Redcom and Genband (formerly Nortel). Additionally, two of its switches have remote nodes. The node manufacturers include Calix (formerly Occam) and AFC. Each central office and interconnecting network equipment site contains provisions for reserve power to keep all equipment operating without interruption at the busy-hour load following any failure of the primary electric power source. All switches have 12 hour battery back-up. The Nome switch (Nortel) has a back-up generator which will provide power indefinitely. The nodes have 8 hour battery back-up.

At all of Mukluk Telephone Company, Inc's local exchange service areas, it provides a stand-alone switch (not connected to other central offices) directly connected to two separate IXCs. There are separate cable routes to each IXC in 9 of the locations (3 are on the same facility without redundancy). If either route is damaged access to long distance is attainable through a dial around process. All of Mukluk Telephone Company, Inc's switches are non-blocking and capable of handling traffic spikes resulting from emergency situations.

Mukluk Telephone Company, Inc has established procedures to be followed by its employees in the event of emergencies.

<010>	Study Area Code	613016
<015>	Study Area Name	MUKLUK TEL CO INC
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Robert Dunn
<035>	Contact Telephone Number - Number of person identified in data line <030>	9075632003 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bdunn@telalaska.com

<701> Residential Local Service Charge Effective Date 1/1/2014 <702> Single State-wide Residential Local Service Charge 16.05

<703>

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State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fee
AK	All		FR	16.05	4.75	1.91	0.0	22.71
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State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service -Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (select)
AK	Elim	45.95	0.0	45.95	0.256	0.128	4.0	Overage Charge
AK	Elim	55.95	0.0	55.95	0.056	0.128	6.0	Overage Charge
AK	Elim	99.9	0.0	99.9	1.0	0.256	12.0	Overage Charge
AK	Golovin	45.95	0.0	45.95	0.256	0.128	4.0	Overage Charge
AK	Golovin	55.95	0.0	55.95	0.056	0,128	6.0	Overage Charge
AK	Golovin	99.9	0.0	99.9	1.0	0.256	12.0	Overage Charge
AK	Koyuk	45.95	0.0	45,95	0.256	0.128	4.0	Overage Charge
AK	Koyuk	55.95	0.0	55.95	0.056	0.128	6.0	Overage Charge
AK	Koyuk	99,9	0.0	99.9	1.0	0.256	12.0	Overage Charge
AK	Little Diomede	45.95	0.0	45.95	0.256	0.128	4.0	Overage Charge
AK	Little Diomede	55.95	0.0	55.95	0.056	0.128	6.0	Overage Charge
AK	Little Diomede	99.9	0.0	99.9	1.0	0.256	12.0	Overage Charge
AK	Shaktoolik	45.95	0.0	45.95	0.256	0.128	4.0	Overage Charge
AK	Shaktoolik	55,95	0.0	55.95	0.056	0.128	6.0	Overage Charge
AK	Shaktoolik	99.9	0.0	99.9	1.0	0.256	12.0	Overage Charge
AK	Shishmaref	45.95	0.0	45.95	0,256	0.128	4.0	Overage Charge
AK	Shishmaref	55.95	0.0	55.95	0.056	0.128	6.0	Overage Charge
AK	Shishmaref	99.9	0.0	99.9	1.0	0.256	12.0	Overage Charge
AK	St.Michael	45.95	0.0	45.95	0.256	0.128	4.0	Overage Charge
AK	St.Michael	55.95	0.0	55.95	0.056	0.128	6.0	Overage Charge
AK	St.Michael	99.9	0.0	99.9	1.0	0.256	12.0	Overage Charge

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Study Area Name	MUKLUK TEL CO INC
Program Year	2015
Contact Name - Person USAC should contact regarding this data	Robert Dunn
Contact Telephone Number - Number of person identified in data line <030>	9075632003 ext.
Contact Email Address - Email Address of person identified in data line <030>	bdunn@telalaska.com
	Study Area Name Program Year Contact Name - Person USAC should contact regarding this data Contact Telephone Number - Number of person identified in data line <030>

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State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees		Broadband Service -Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (select)
AK	Stebbins	45.95	0.0	45.95	0.256	0.128	4.0	Overage Charge
AK	Stebbins	55.95	0.0	55.95	0.056	0.128	6.0	Overage Charge
AK	Stebbins	99,9	0.0	99.9	1.0	0.256	12.0	Overage Charge
AK	Teller/BrevigMis	45.95	0.0	45.95	0.256	0.128	4.0	Overage Charge
AK	Teller/BrevigMiss	55.95	0.0	55.95	0.056	0.128	6.0	Overage Charge
AK	Teller/BrevigMis sion	99.9	0.0	99.9	1.0	0.256	12.0	Overage Charge
AK	Wales	45.95	0.0	45.95	0.256	0.128	4.0	Overage Charge
AK	Wales	55.95	0.0	55.95	0.056	0.128	6.0	Overage Charge
AK	Wales	99.9	0.0	99.9	1.0	0,256	12.0	Overage Charge
AK	White Mountain	45.95	0.0	45,95	0.256	0.128	4.0	Overage Charge
AK	White Mountain	55.95	0.0	55.95	0.056	0.128	6.0	Overage Charge
AK	White Mountain	99.9	0.0	99.9	1.0	0.256	12.0	Overage Charge
AK	Nome	39.9	0.0	39.9	0.256	0.064	6.0	Overage Charge
AK	Nome	44.9	0.0	44.9	0.256	0.128	6.0	Overage Charge
AK	Nome	79.9	0,0	79.9	0.512	0.128	8.0	Overage Charge
AK	Nome	84.9	0.0	84.9	0.512	0.256	10.0	Overage Charge
AK	Nome	99.9	0.0	99.9	1.0	0.256	12.0	Overage Charge
AK	Nome	109.9	0.0	109.9	1.0	0.512	12.0	Overage Charge
20.0								

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Data Collection Form	The state of the s		A STATE OF THE STA	GMB Control No.	3060-0986/OM8 Control No. 3060-0819
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<010>	Study Area Code		613016
<015>	Study Area Name		MUKLUK TEL CO INC
<020>	Program Year		2015
<030>	Contact Name - Person USAC should contact regarding this data		Robert Dunn
<035>	Contact Telephone Number - Number of person identified in data line <030>		9075632003 ext.
<039>	Contact Email Address - 6	Email Address of person identified in data line <030>	bdunn@telalaska.com
<810>	Reporting Carrier	Mukluk Telephone Company, Inc	
<811>	Holding Company	TelAlaska Holdings, Inc.	
<812>	Operating Company	Mukluk Telephone Company, Inc.	

<a>&gt;<a>&gt;<a>&gt;<a>&gt;<a>&gt;<a>&gt;<a>&gt;<a>&gt;<a>&gt;<a></a></a></a></a></a></a></a></a></a></a>		10 (a) 10 (a
Affiliates	SAC	Doing Business As Company or Brand Designation
Interior Telephone Company	613011	
TelAlaska Cellular, Inc.	619013	
TALD		TelAlaska Networks
0.110		
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#### 920: Tribal Engagement Document

Tribal lands in Alaska are defined differently than what typically is used to describe tribal lands and tribal authority in the contiguous 48 States. Alaska Native Regions were not carved out of existing reservations and occupy a different legal status than allotments which are defined as Indian Country under 18 USC Sec. 1151. They include all Alaska Native Regions established pursuant to the Alaska Native Claims Settlement Act. (ANCSA), 43 U.S.C Sec. 1601. ANCSA lands do not qualify as Indian Country. This Act extinguished the Alaska tribes' aboriginal title to land, while creating village and regional corporations that received title to certain lands within 12 geographic regions of the state. The shareholders of those ANCSA corporations are primarily tribal members and their descendants. The ANCSA regions consist of the entire State of Alaska and are defined as tribal lands.

TelAlaska, Inc. subsidiary, Mukluk Telephone Company, Inc. (MTC) is a public utility corporation (Certificate No. 253) providing local exchange telephone service to the following communities: Elim, Golovin, Koyuk, Little Diomede, Shaktoolik, Shishmaref, St. Michael, Stebbins, Teller/Brevig Mission, Wales, White Mountain and Nome. These remote and very rural Alaskan native communities are located on the Seward Peninsula and an island in the Bering Sea in western Alaska.

## 921: Needs Assessment and Deployment Planning with Focus on Anchor Institutions

MTC strives to work in conjunction with its Alaskan Native community leaders and anchor institutions to assess, plan and deploy telecommunication facilities in its exchange service areas. During 2013, MTC undertook the following steps to communicate with its Alaskan Native community: Using its assembled list of native leaders with contact information for all of federally recognized tribes in MTC's serving areas from the Federal Register, Brenda Shepard, CEO and Dave Goggins, V.P.Operations initiated direct contact via phone calls to native leaders, covering each of MTC's exchanges. The purpose of these calls was to discuss and describe the Tribal Government Engagement Obligation as reported in the July 19, 2012 FCC Public Notice and open or continue a dialogue with the local leaders. During these direct conversations, the native community leaders offered direct and candid feedback on the quality of MTC's voice and broadband services to their community as well as what if any concerns they may have regarding new service opportunities. The President of the Stebbins Community Association noted his appreciation for MTC's efforts in helping restore and maintain communication services in his community after particularly vicious winter storms created treacherous conditions leading to the State to declare it a disaster area. Also discussed was MTC's cooperation with the community, State and FEMA in developing plans to mitigate future outages caused by severe storms. Employment opportunities for local hire were discussed. Ms. Shepard and Mr. Goggins shared MTC's plans on future network activity and provided the native leaders with direct contact information for any future discussions.

922: Feasibility and Sustainability Planning Tribal Land Network

See narrative response to 921.

923: Marketing Services in a Culturally Sensitive Manner

Mukluk Telephone Company, Inc. staff has strived to devise marketing strategies that are culturally sensitive. Given that all of MTC's customers reside on Alaska Native Region lands, the intent of its marketing strategy is to appeal to, and be appropriate for, Alaskan Natives. MTC management and staff have attended regularly scheduled monthly community events and meetings. In addition, MTC staff work directly with local leaders and residents in the communities, which keeps MTC's marketing message continually fresh, relevant, and sensitive to the culture of those currently served and to be served in the future. Marketing materials also feature photos of Alaska Native families rather than purchased images from stock photo companies.

924: Rights-of-Way Processes

MTC obtains Right of Way permits from the State of Alaska, Federal agency or tribal organization which has the legal ROW authority over these lands. Local village administrations are also contacted as applicable before accessing roads, easements or private property, informed of the intended project and offered opportunities for feedback. MTC engineers design plans to ensure total compliance with all Right of Way permitting requirements.

925: Compliance with Land Use Permitting Requirements

MTC complies with all federal, state and/or local land use permitting requirements as applicable. There are no known specific tribal permitting requirements. As a component of its telecommunications infrastructure deployment planning process, MTC communicates with local village council representatives to inform them of planned land uses, provides a map of the impacted areas, offers opportunities for feedback and if applicable, obtains a letter of non-objection for placement of network facilities.

926: Compliance with Facility Siting Rules

MTC works to ensure that all required facility siting rules, federal, state, and other are completed to the satisfaction of these governmental authorities and consistent with the needs of the Alaska Native communities.

927: Compliance with Environmental Review Processes

MTC works to ensure that all required environmental assessments, federal, state, and other are completed to the satisfaction of these governmental authorities and consistent with the needs of the Alaska Native communities.

928: Compliance with Cultural Preservation Review Process

As an Alaskan company, MTC has the highest sensitivity regarding preserving the cultural integrity of the land. Understanding that Alaska native lands are rich with artifacts and ancient burials, MTC ensures that applicable cultural preservation requirements are always followed.

929: Compliance with Tribal Business and Licensing Requirements

N/A. MTC complies with all business and licensing requirements of the State of Alaska.

## Mukluk Telephone Company, Inc.

- 1200: Terms and Condition for Lifeline Customers
  - Mukluk Telephone Company, Inc provides local wireline voice telephony service to eligible Lifeline subscribers.
- 1221: Information describing the terms and conditions of the local wireline voice telephony service offered to Lifeline subscribers by Mukluk Telephone Company, Inc are outlined in the tariff sheets below.
- 1222: Local wireline service is provided by Mukluk Telephone Company, Inc at a flat rate per month and includes unlimited local calling. This is the same service offered to Lifeline subscribers.
- 1223: Lifeline subscribers may choose to block toll access at no charge to them or choose a long distance provider of their choice for the best toll calling plans and rates available to them.

RCA No.	253	Second F	Revised	Sheet N	lo. <u>342</u>		
Cancellin	g	First Revi	sed	Sheet N	No. <u>342</u>		
MU	JKLUK T	ELEPHONI	E COMPAN	Y, INC.			
		HANGE SER					
ENHA	NCED LI	FELINE SEF	RVICE				
A.	GENERA	<u>L</u>					
	Enhanced Lifeline Service is a reduction in basic local service charges for residential service, available only to qualifying low income customers living on tribal lands. Qualifying customers pay reduced charges for a primary residential line as a result of the application of payments from the state and the interstate universal service funds and a waiver of the qualifying customer's end user subscriber line charge. All customers in the Company's service area are deemed to live on tribal lands.						
B.	REGULA	TIONS					
	<ol> <li>Enhanced Lifeline Service will be offered to any requesting customer meeting the following criteria in (a) and /or (b) below:</li> </ol>						
	a. The customer lives in a household with income at or below 135 percent of the current official Federal Poverty Income Guidelines published annually in the Federal Register by the United States Department of Health and Human Services. For purposes of applying the poverty guideline, the term "family unit" means all persons who occupy a housing unit, whether they are related to each other or not.						
	b	. The cu	Supplementa Food Stamps Medicaid Federal Publ Low Income Bureau of In Tribally adm Head Start F standard) National Sch Alaska Temp Alaska Adult VA Disabilit Child Care A	ic Housing Ass Home Energy dian Affairs ge inistered Temp Programs (only tool Lunch Programy Assistant t Public Assistant y Pension assistance Program, Infants & C	istance Assistance neral assistance orary Assistance those meeting it gram (free meals ce Program	for Needy Families income qualifying program only)	(N)         (N)
Tariff /	Advice No.	TA 71-253			Effective: April 1	0, 2009	
Issued	By: MUKLI	JK TELEPHO	NE COMPAN	Y, INC.			
Ву:					Title:	CEO	
	Brenda Shepard  REDACTED - FOR PUBLIC INSPECTION						

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RCA N	lo. <u>253</u>	Second Re	evised	Sheet No.	343_		
Cance	lling	First Revise	ed	Sheet No.	343		
	MUKLUK T	ELEPHONE	COMPANY, INC.			and a second	
GE	NERAL EXCH	HANGE SERVI	CES				
EN	HANCED LII	FELINE SERV	ICE - continued				
B.							
	1. El	ligibility require (continued) Public Hotel Interest R Home Inv. Low Inco. Senior Ci. State of A Pioneer H Denali K. Senior Ca. The customer 1. T sp b 2. N b 3. T in local 4. T cc i.	cousing Rate Reduction for Levestment Partnership ome Housing Tax Cr itizen Housing Deve Alaska Heating Assis Home Payment Assis id Care are  r must sign, under per The customer's incompecified in B.1.a. benefits from one of the programent of the programent of the programent of the customer was enefits. That the customer was enefits. That the customer was enefits in the number of indivicustomer's household. The customer is income in the fortribal tax return employer or payor U.S. Social Secur from the U.S. Desor pension state workers' comper tribal notice letted divorce decree of official documents.  If the customer programs is the customer programs of the custom	enalty of perjume is at or be preceding of the programs of the program of the program of the program of the program of the partment of the partment of the partment of the programs of the partment of the par	d m ury, a docu elow the 13 or the cus listed in B ich the cus e Compan, reshold sprogram. customer's provide do vious year income statement tration; a si Veterans A mefits; an ment of be ation in ge port docuring proof of mentation tion must	is percent threshold tomer is receiving in the preceding. It is tomer is receiving by if the customer's ecified or he/she now is household and the recumentation of the restatement from an of benefits from the tatement of benefits affairs; a retirement unemployment or merits; a federal or meral assistance; a ment, or any other fincome.	(N) (N) (N)
Та	riff Advice No.	TA 71-253		Effecti	ive: April 1	0, 2009	

Issued By: MUKLUK TELEPHONE COMPANY, INC.

By: \_\_\_\_\_\_ Title: CEO

Brenda Shepard

RCA No. <u>253</u>	First Revised	Sheet No. 344					
Cancelling	Original	Sheet No. <u>344</u>					
MUKLUK TELEPHONE COMPANY, INC.							
ENHANCED	CHANGE SERVICES  LIFELINE SERVICE - continue  LATIONS – continued	<u>ed</u>					
	<ul> <li>d. The premises at which the residential service is requested is the customer's principal place of residence.</li> <li>e. Enhanced Lifeline Service is available on the primary residential line only. The residential premises shall consist of that portion of an individual house or building or one apartment or flat occupied by a single family or individual(s) functioning as one domestic establishment.</li> <li>2. Enhanced Lifeline Service shall not be disconnected for non-payment of toll charges;</li> </ul>						
3 If	however, the Company may disconnect access to interexchange services should the customer not pay incurred toll charges.  3 If the customer chooses "toll blocking" the Company will not charge a service deposit.						
deposit.  4. Enhanced Lifeline Service includes the following:  - Single party, voice grade access to the public switched network;  - Access to emergency service;  - Access to operator service;  - Access to interexchange service, unless toll blocking is chosen;  - Access to directory assistance, unless directory assistance restriction is chosen; and,  - Toll blocking, if requested.							
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